



**ISF MARITIME SERVICES PVT. LTD.**

## **Quality Policy**

ISFMS's Quality policy is to work closely with our clients/customers, understanding their needs, and developing /delivering cost-effective services to their satisfaction at all times.

In doing so, we shall comply with all national & international regulations as applicable, and focus on:

- Customer Satisfaction,
- Development of Human Resources,
- Effective Measurement and Monitoring of the QMS and
- Continual Improvement in services / products.

Date: 30<sup>th</sup> November 2015

Pawan Kapoor  
Managing Director